Springing into Evergreen 2.x

REVISION HISTORY			
NUMBER	DATE	DESCRIPTION	NAME

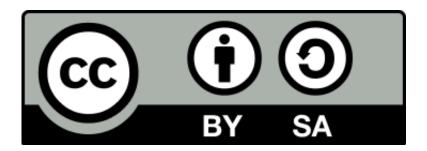
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1 Important stuff up front

- 2.x upgrade schedule
- · Communication channels

2 Upgrade to 2.x: schedule

Goal for May: upgrade to newest version of Evergreen without loss of existing functionality

Now → end of May	Testing and (re)training with 2.x functionality
Friday, April 8th	Upgrade test server to 2.0.5
Friday, April 15th	Port catalogue skins to 2.0.x
Wednesday, April 20th	Upgrade test server to 2.1 beta
Week of April 25th	Evergreen Conference
Week of May 2nd	Port circulation rules to 2.1 (in-database)
Week of May 16th	Final testing: public interface, circulation, cataloguing
Weekend of May 20th	Upgrade to 2.1
Weekend of May 27th	Contingency: Upgrade to 2.1

3 Communication

- Conifer is a consortium, not a set of individual libraries
- Preference is to discuss first and get it right once across most or all libraries
- Channels:
 - Many-to-many: Conifer discussion list
 - Many-to-many (specialized): Circulation / Cataloguing / Public interface groups
 - One-to-many: Conifer tickets
 - One-to-one: Contact individual Conifer systems person
 - * Perfectly appropriate for SYSTEM IS DOWN!

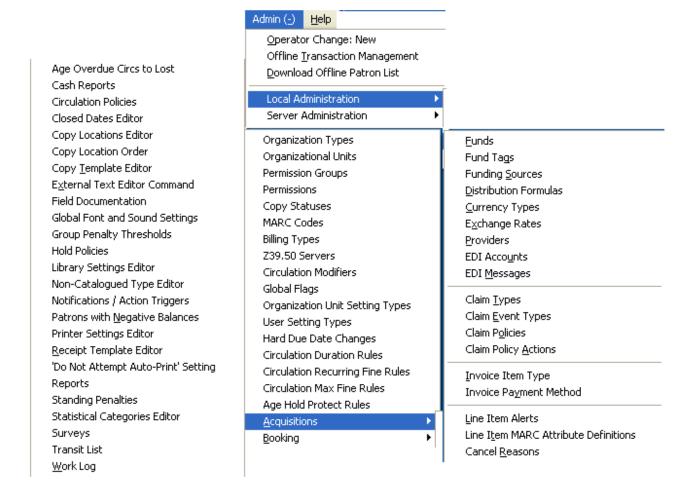
4 Evergreen release timeline

Release	Date
1.0	September 2006
1.2	July 2007
1.4	January 2009
1.6.0	November 2009
1.6.1	June 2010
2.0	January 2011
2.1 beta	April 2011

Steady pace of releases featuring enhancements over time; so what's *not* in 2.0?

5 Configurable - Blessing / Curse

Before you ask, almost everything in Evergreen is configurable; too configurable, perhaps...

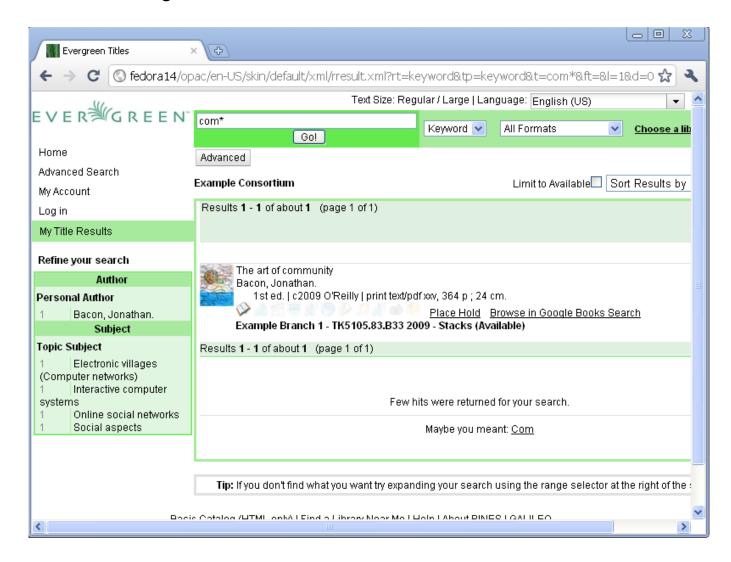


6 Public catalogue features

- Added content (cover images, reviews, etc) from many sources:
 - OpenLibrary (default, cover images, tables of content)
 - * Conifer is adopting OpenLibrary as its content provider

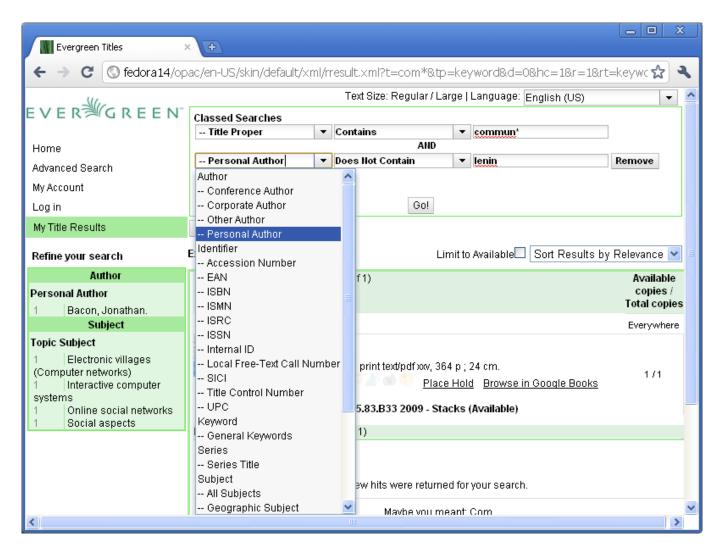
- ChiliFresh (reviews) not Conifer
- ContentCafe (reviews) not Conifer
- Syndetic (cover images, reviews, author biographies, notes) not Conifer anymore
- Google Books (full or partial previews)
- Amazon (cover images) not Conifer
- Improved faceting:
 - Displays record counts for each facet
 - Selection is ANDed to current search, multiple facets supported
 - Facets derived predictably from records returned in search results

7 Public catalogue - Basic search



8 Public catalogue - Advanced search

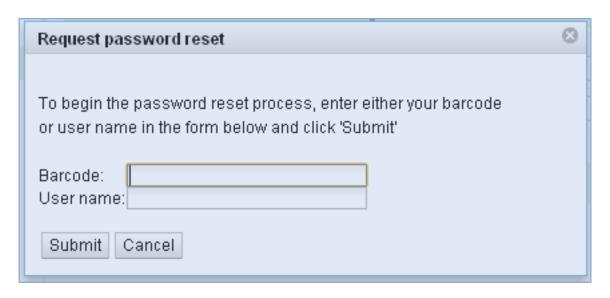
- Search with truncation operators ("child*")
- Search with Boolean operators (AND, OR, NOT)



- Exact phrase searching: "quote text"
- NOT operator by prefixing word or phrase with hyphen: '-notgonnaincludeme'"
- Search specific indexes by prefixing index name: "title:who has seen the wind"
- Search more granular indexes by prefixing index name and subindex: "author|personal:margaret atwood"
- Limit search to specific shelving locations
- Specify MARC item type / format characteristics in excruciating detail
- Search specific tag/subfield combinations

9 Public catalogue - Features (2)

• Display of arbitrary MARC data (BibTemplate) in search results and record details



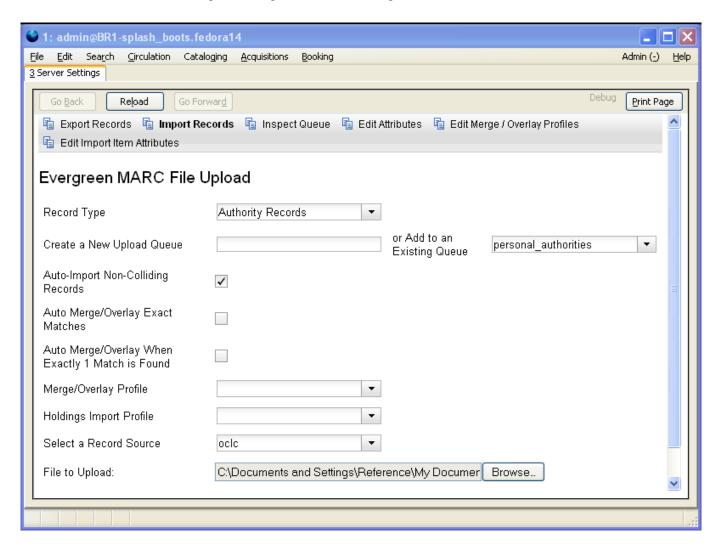
- Patrons can update their own contact information, reset their passwords
- Call number browse normalized to per-library classification scheme (Dewey and LC supported out of the box)
- Missing: a full-featured catalogue suitable for low-bandwidth connections or Internet Explorer
 - A working proof of concept has been developed; with some work it could completely replace the existing catalogue
- Missing: significant social features such as patron-generated reviews, ratings
 - There is some exploratory code in this area outside of 2.0; see this Access 2010 presentation
 - Current catalogue is an Ajax dream/nightmare
 - Makes many requests, which can take a long time to complete over a low-bandwidth connection
 - Internet Explorer has a terrible time managing memory in JavaScript and quickly slows to a crawl (or crashes Windows entirely)
 - ... Development team hopes to rewrite the catalogue to be bandwidth/mobile/Internet Explorer-friendly

10 Cataloguing - Authorities

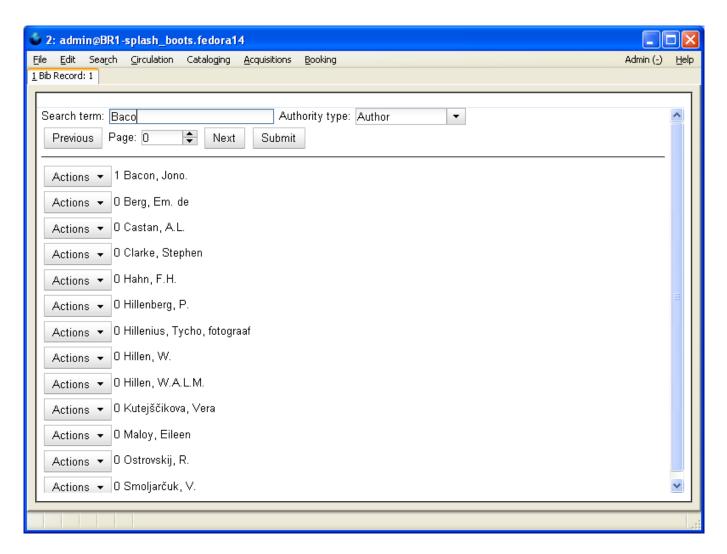
- Categories of authorities:
 - Author: 100‡a, 110‡a, 111‡a
 - Subject: 148‡a, 150‡a, 151‡a, 155‡a
 - Title: 130‡aTopic: 150‡a
- · Changes to an authority propagate to linked bibliographic records
- A script is available to link bibliographic records against authorities
 - We will run this script for Conifer's authority records
 - First we have a massive amount of de-duplication to tackle, because we loaded all of Windsor and Laurentian's authority records when we migrated to Conifer

11 Importing authorities

- Authorities in MARC or MARCXML format can be imported via the MARC Batch Import/Export tool
- Once authorities have been de-duplicated, duplicate authorities are prevented in the future

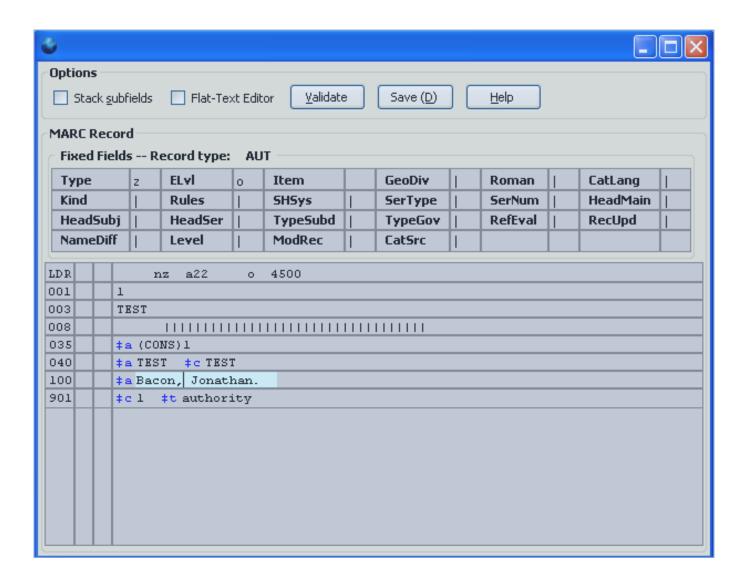


12 Managing authorities

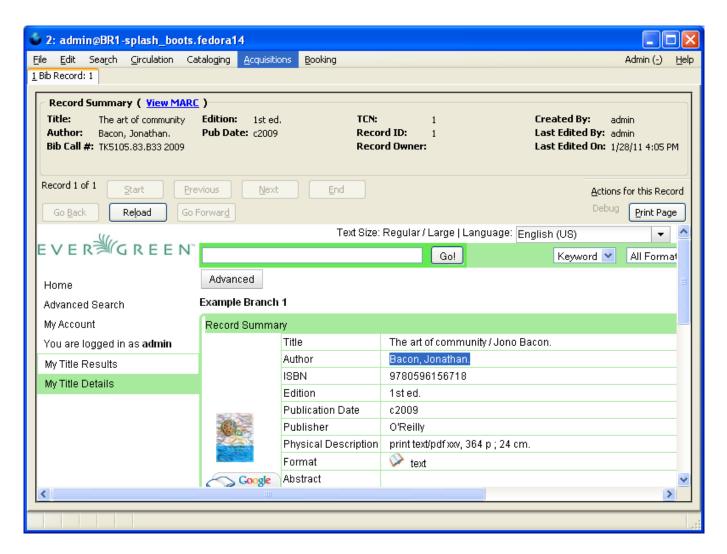


13 Editing an authority record

• Actions → Edit opens the authority record in a MARC editor:

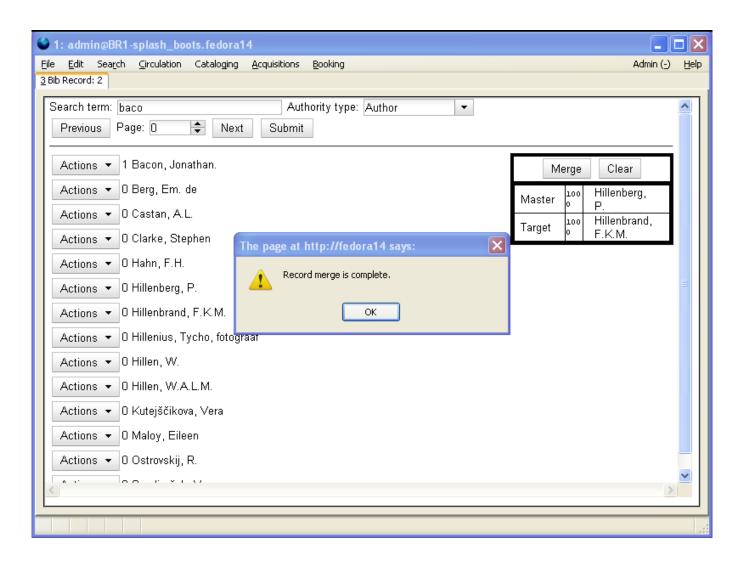


14 Editing an authority record: result



15 Merging authority records

- Action → Merge enables you to merge two or more authority records
- Linked bibliographic records get linked to the master authority record

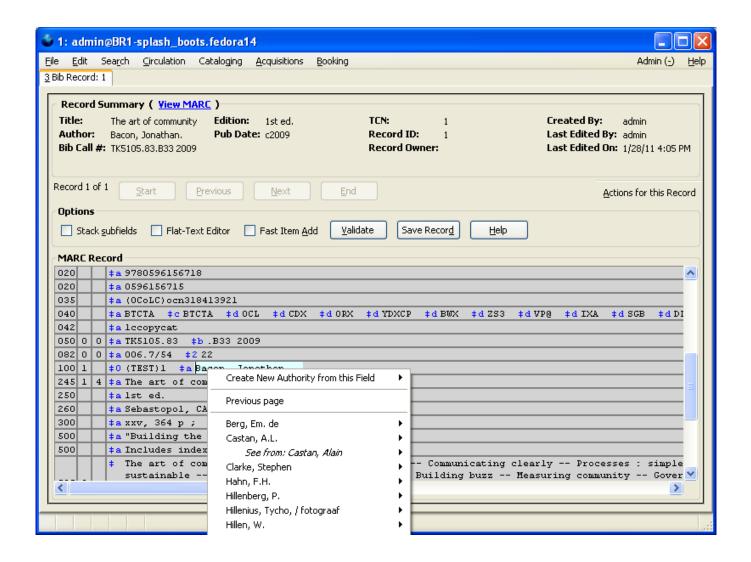


16 Controlling fields manually

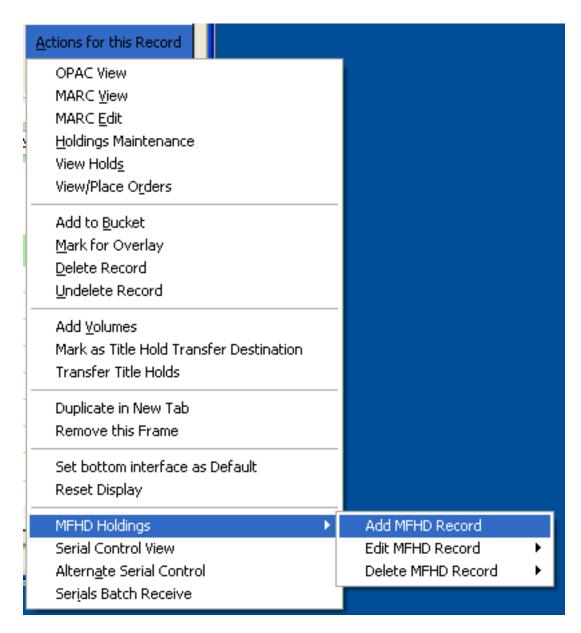
- Fields in bibliographic records that are controlled by an authority record will be linked via a \$0 subfield per MARC rules
- Right-clicking a field in the MARC Editor triggers an alphabetical browse of available authority records, including 4xx and 5xx matches
- · Ability to create an authority record on the fly
- Missing: linkage between authority records (5xx)

17 Browsing authority records

• The classic MARC editor offers an authority browser on controllable fields

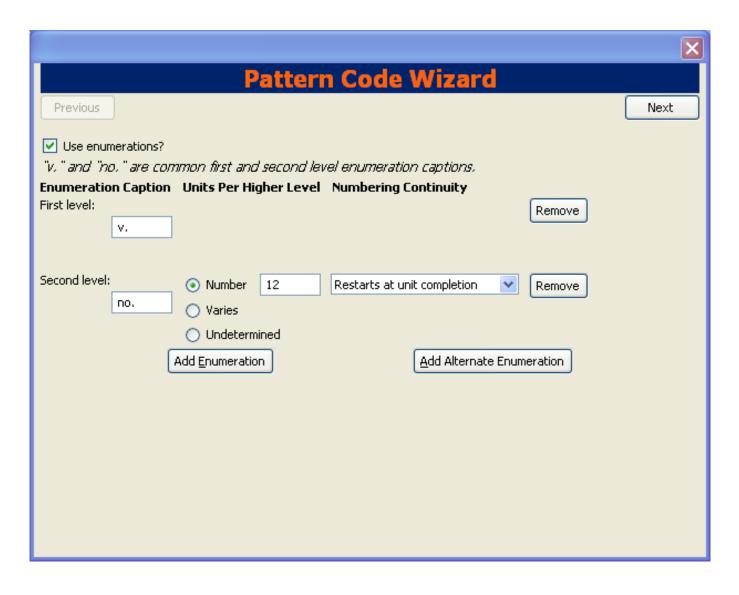


18 Cataloguing - Serials

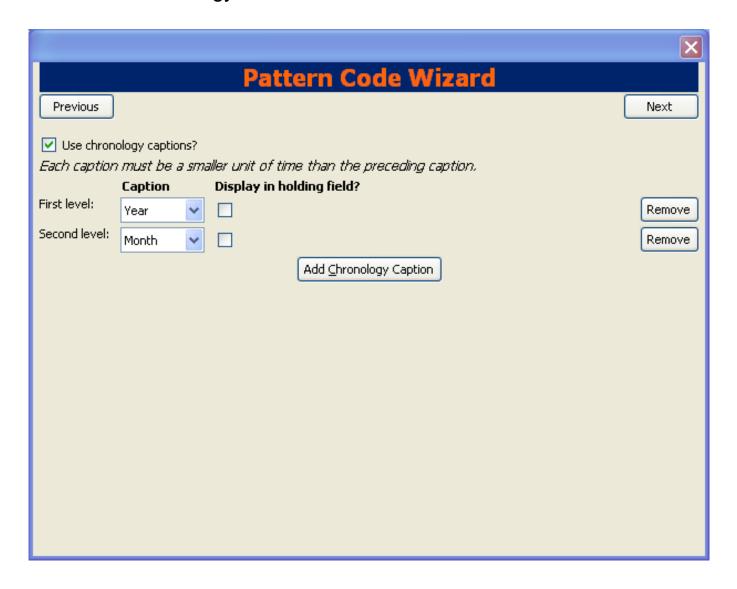


- Not just one, but two user-friendly interfaces for predicting and receiving serials
 - And one raw MFHD interface for the hardcore
- Procedure:
 - 1. Create a subscription
 - 2. Add the captions and patterns for the serial
 - 3. Add a distribution with a copy attribute template
 - 4. Create one issuance for that combination of subscription and distribution
 - 5. Generate predictions starting from that issuance
 - 6. Receive the issues

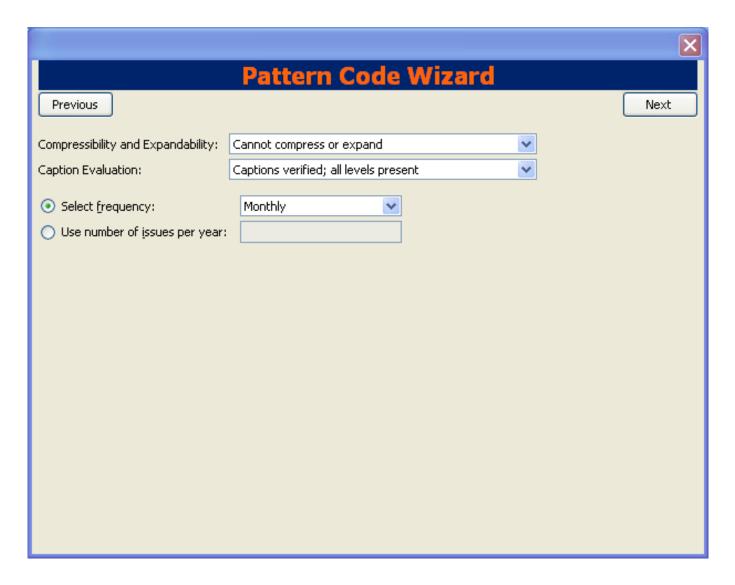
19 Serials - Enumeration wizard



20 Serials - Chronology wizard

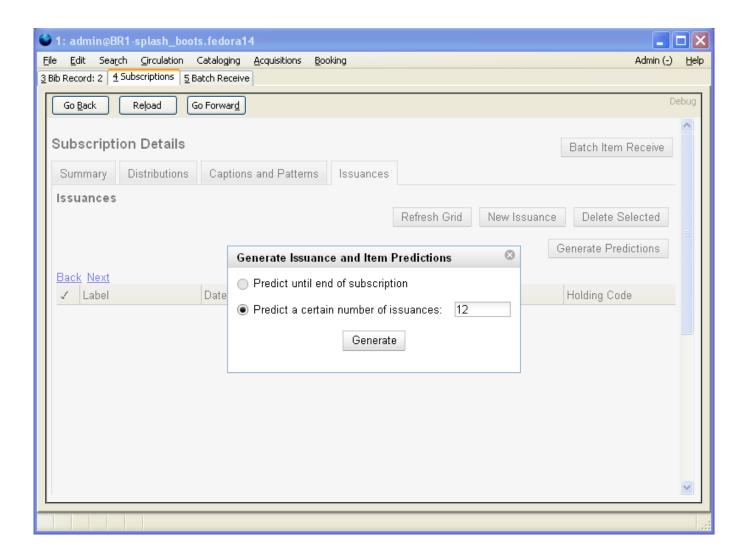


21 Serials - Frequency wizard



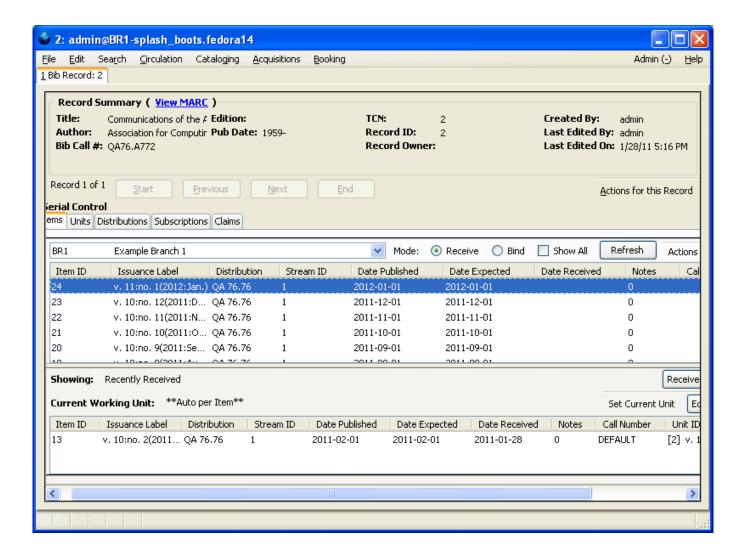
22 Serials - Predictions

• Once you have a pattern, you can generate predictions!



23 Serials - Check in

• Once you have predicted issues and created a copy template, you can receive serials



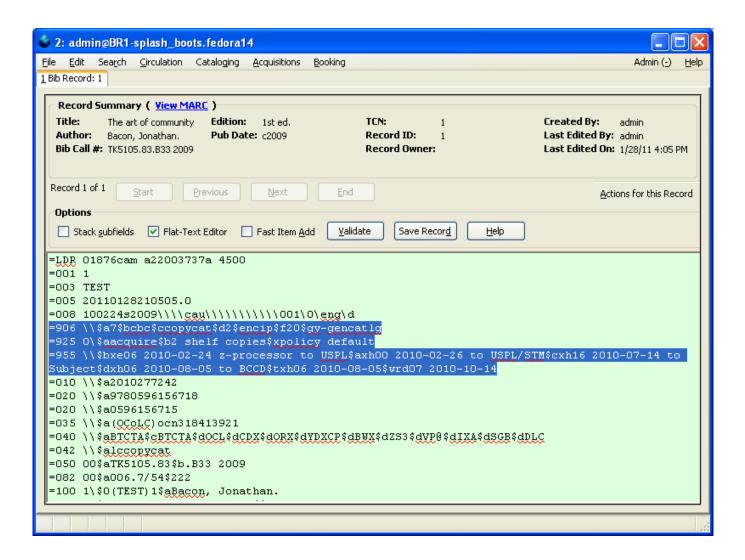
24 Serials - Missing in action

Some important functionality is still missing in action:

- Serials claiming has not yet been implemented
- Display of records with hundreds of barcoded issues is still a problem
 - Thankfully, Art Rhyno's workaround can be adapted to 2.x
 - New catalogue does a much better job of handling this situation
- Placing holds on specific issues is only available to staff by default; see also display of records with hundreds of barcoded issues

25 Cataloguing - Flat-text MARC editor

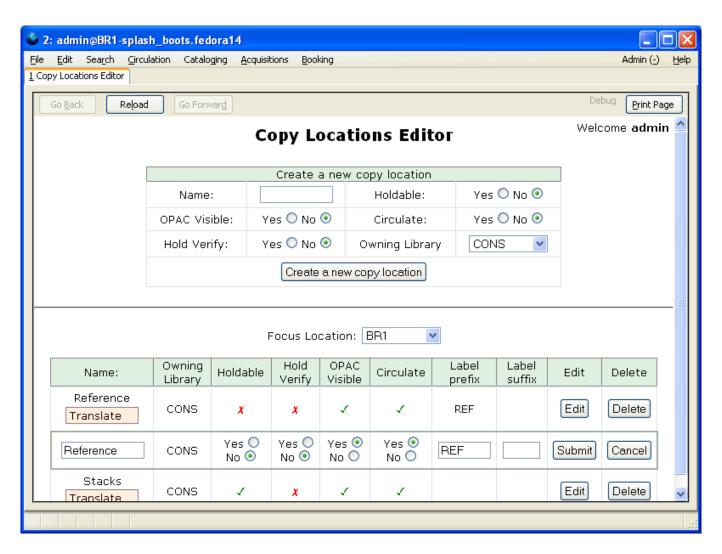
• Switch between flat-text MARC editor and classic editor on the fly



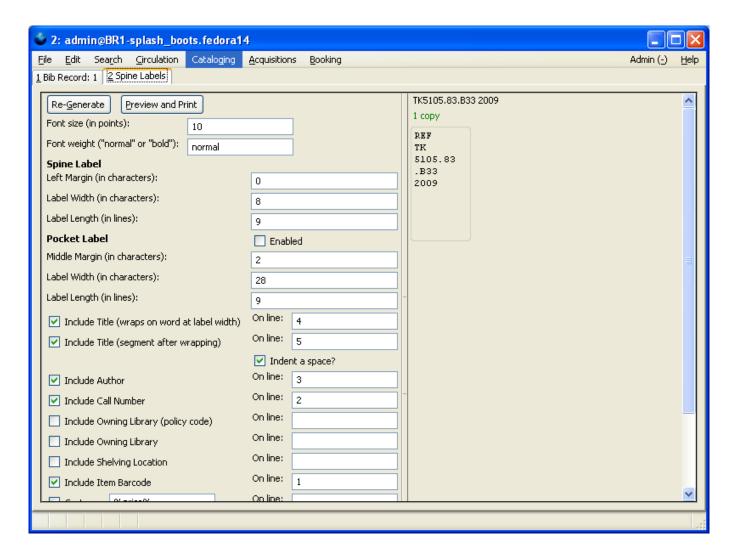
26 Cataloging - Classification and call numbers

- Configurable classification scheme defines default call number selection per library (Dewey, LC, and generic out of the box)
- Spine labels
 - Configurable call number prefix & suffix per shelving location
 - Configurable font and label sizes per library
- 2.1 adds call number prefixes and suffixes per call number

27 Copy location editor

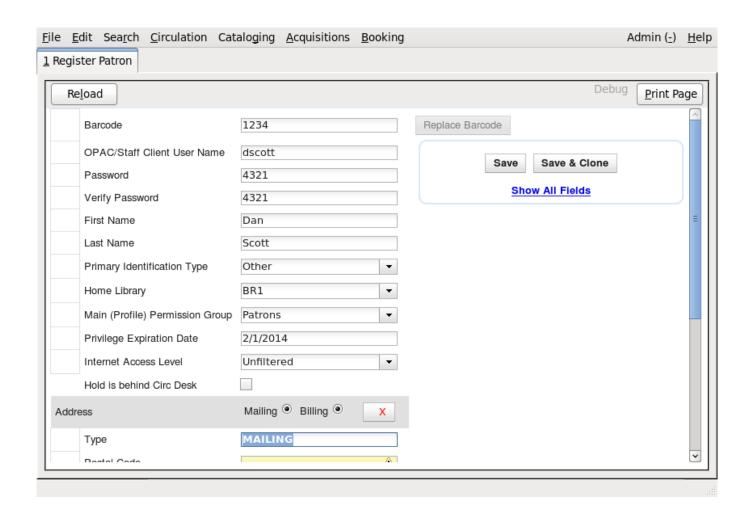


28 Spine label editor

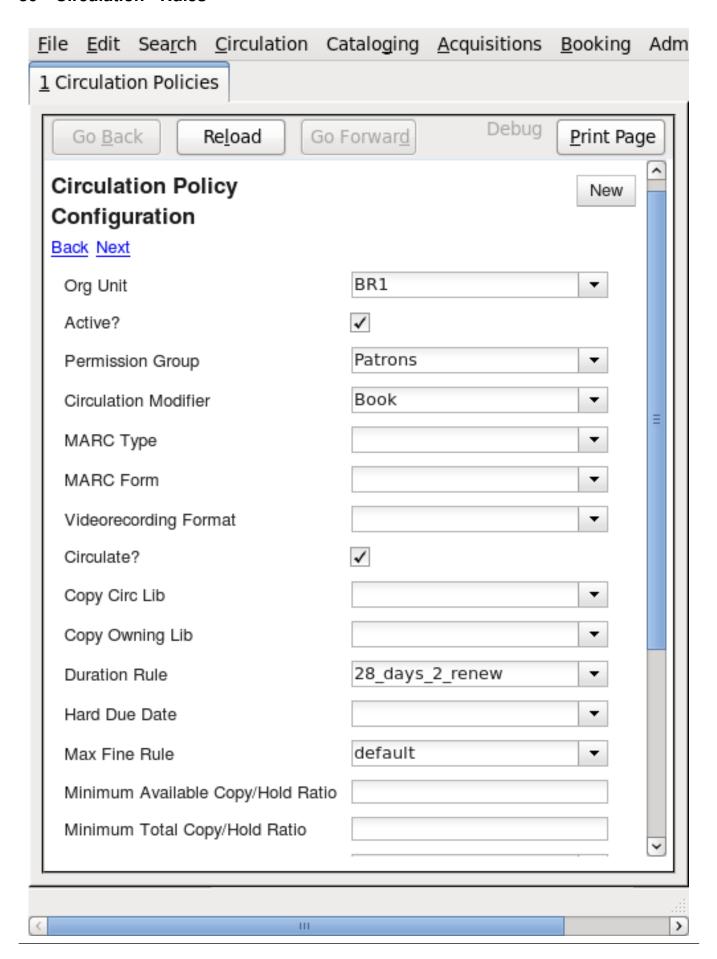


29 Circulation - Patron registration

• Register a patron in a single screen (seven screens prior to 2.0!)



30 Circulation - Rules

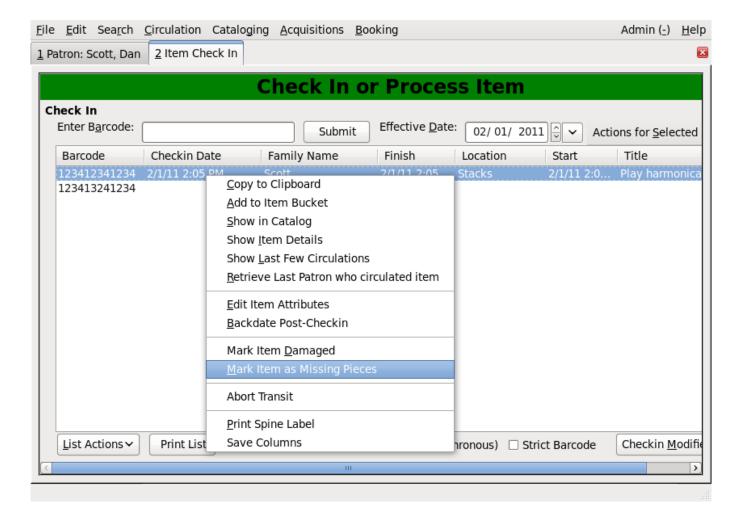


- Staff client interface for defining duration and fine rules based on criteria including:
 - item circulation modifier
 - item type, format, videorecording format
 - owning library
 - circulating library
 - reference state
 - type of patron
 - age of patron
- 2.1: Grace periods can be defined per rule, instead of current global '0 or 1 fine intervals'
- 2.1: Improved support for fine calculations for intervals of less than 1 day

31 Circulation - Multi-item sets

- **Missing in 2.0**: ability to catalogue multiple items as a single set (for example, *Play harmonica today!* consisting of a book, CD, and harmonica)
 - Current workaround is to assign just a single barcode to the complete set
 - 2.1 brings multi-item set support
- Some support, via Mark Missing Pieces at check-in (albeit for only a single barcode)
 - Changes item status to 'Damaged'
 - Prints an item slip
 - Prints a notification letter
 - Adds a note to the patron's record
 - Item remains checked out to patron's account until resolved

32 Circulation - Mark Missing Pieces

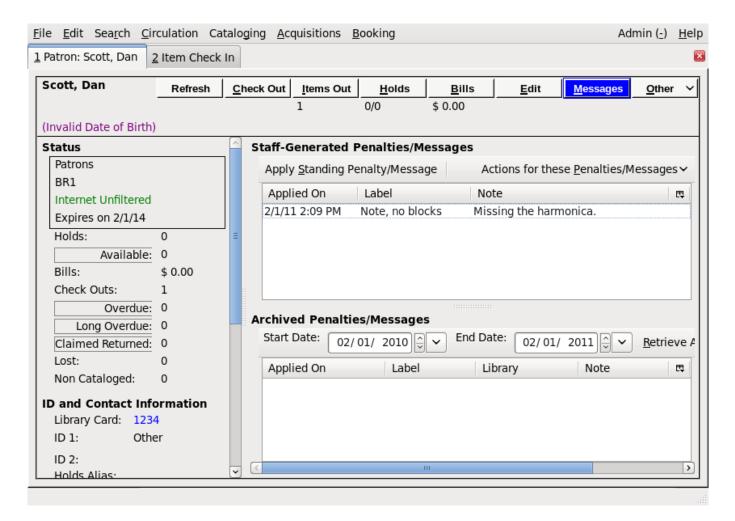


33 Circulation - Missing pieces (confirm and note)





34 Circulation - Missing pieces patron note



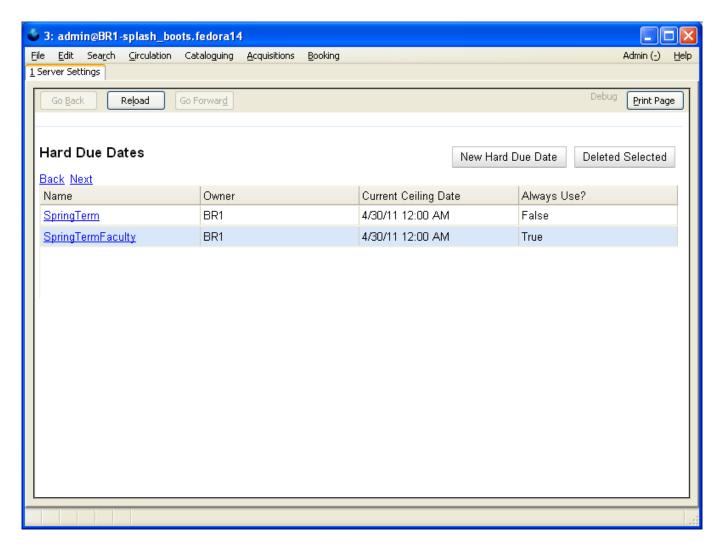
35 Circulation - Bound-withs

- The inverse of the multi-part item is two or more separate works bound together in a single item. For example:
 - Collections of pamphlets in a single bound volume

- tête-bêche popular for Canadian bilingual governement documents
- Thousands of books on a single e-reader
- Missing: Evergreen currently provides no support for separate bibliographic records that can be linked to a single barcode
 - 2.1 brings bound-with set support

36 Circulation - Hard due dates

- Most loan durations are expressed as an interval of time ("2 weeks", "4 hours")
- · Academics needed a way to set "End of term" due dates, so now hard due dates enable you to
 - Set a *ceiling* for regular loan durations
 - Or set due dates for all affected items to the hard due date



37 Circulation - Holds

- Optional first-in, first algorithm (new) vs. classic "minimize transit distance" algorithm
- Patrons can:

- See estimated wait time, hold queue details
- Cancel and recreate holds
- Change pickup location before the hold is ready for pickup
- Place holds on on-order items
- Create holds from bookbags (KCLS skin?)
- Staff can:
 - Add custom notes to hold slips
 - Force a patron to the front of the queue (for example, if the held item was damaged)
- System can be configured to disallow holds for items that are on the shelf

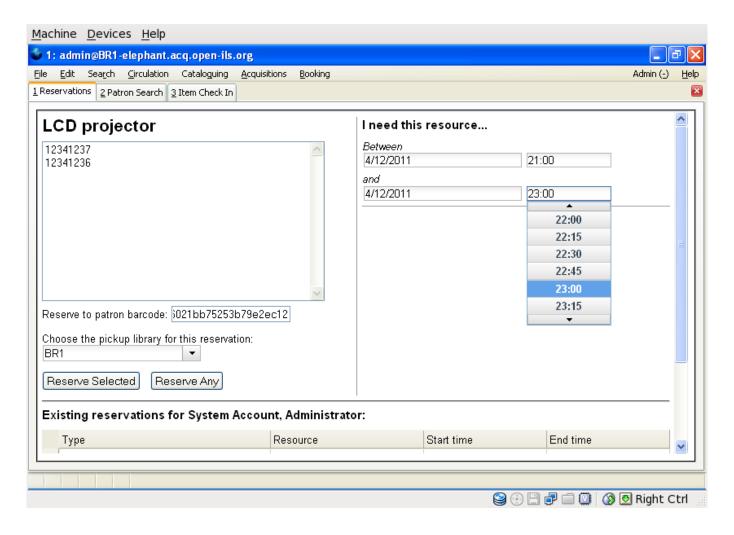
38 Circulation - Notifications

- Out of the box, email, print, and telephone notification is supported (Asterisk PBX server not included)
- Pre-defined events that trigger notification include:
 - Holds are available or expiring
 - Pre-overdue reminders
 - Items are overdue or marked as lost
 - Password resets
 - Self-checkout receipts
 - Results of a patron request (ordered, received, cancelled, rejected)

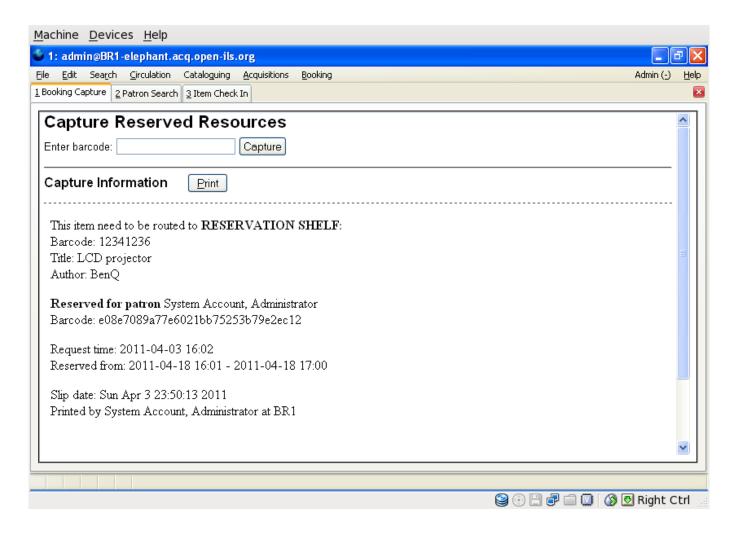
39 Booking / reservations

- If you have all items of a reservable type attached to a single bibliographic record, the booking module can help
 - "Video Projector", "Study Room", "Laptop", etc
- Staff can reserve items on behalf of patrons for time slots in the future
- Limitation: Reserved items are "picked up" by patrons, rather than checked out
 - Does not count as a circulation
 - Does not trigger circulation rules

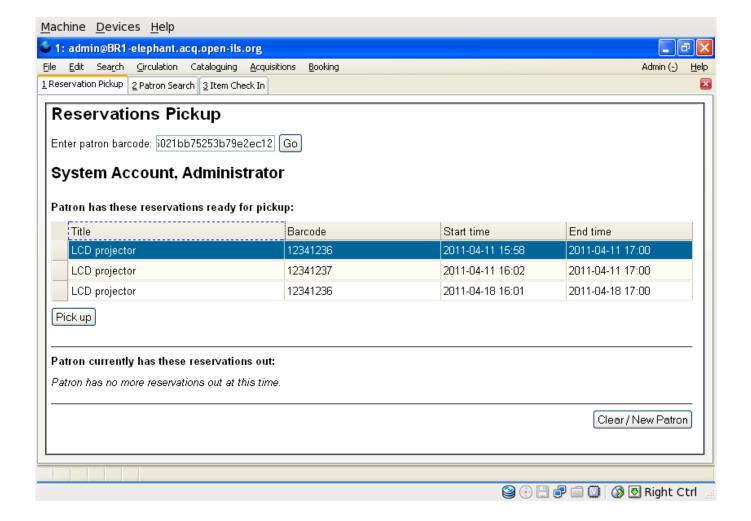
40 Booking - Create reservation



41 Booking - Capture reservation



42 Booking - Pick up reservation



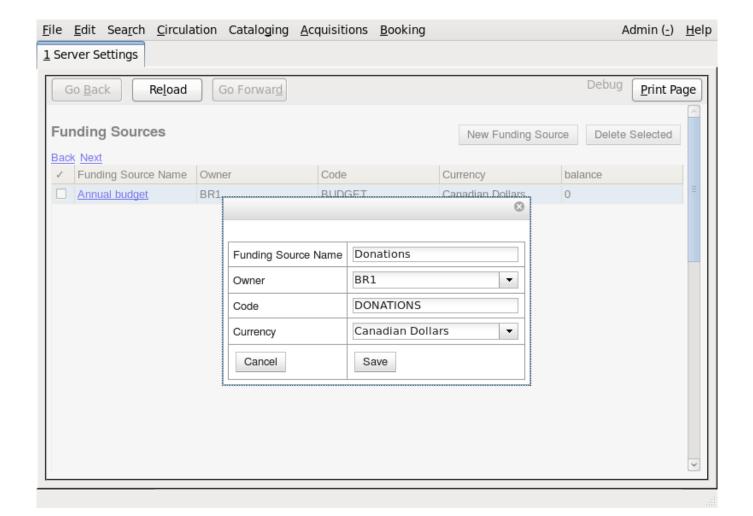
43 Circulation - Other

- Sets of items
- Transaction logging (who accepted payment for what?)
- Merge patrons
- Delete patrons (anonymizing all transaction history)
- Amnesty mode
- Built-in self-check supports credit card payments (Canadian usage unknown)
- Backdated check-ins retain actual check-in time as well as backdate
- Missing: Built-in academic reserves
 - University of Windsor has implemented and adopted Syrup reserves system

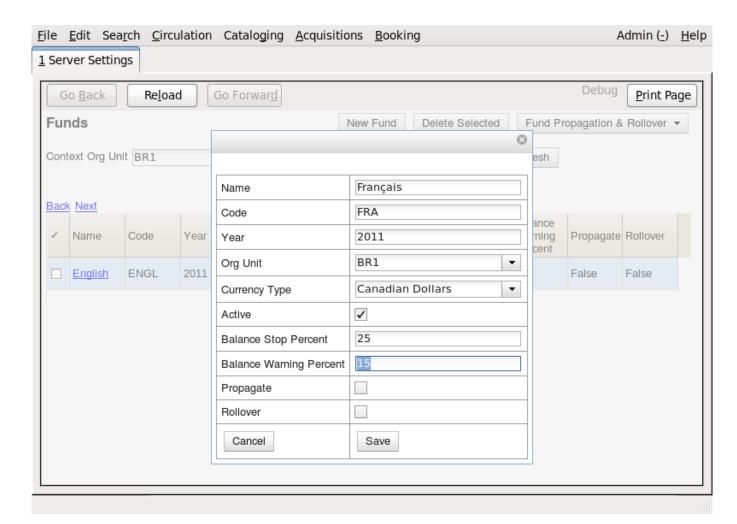
44 Acquisitions

- In preview mode since 1.6.0, acquisitions has been unleashed in 2.0.0:
 - Funding sources and funds
 - Multiple currencies and exchange rates
 - Provider (vendor) management

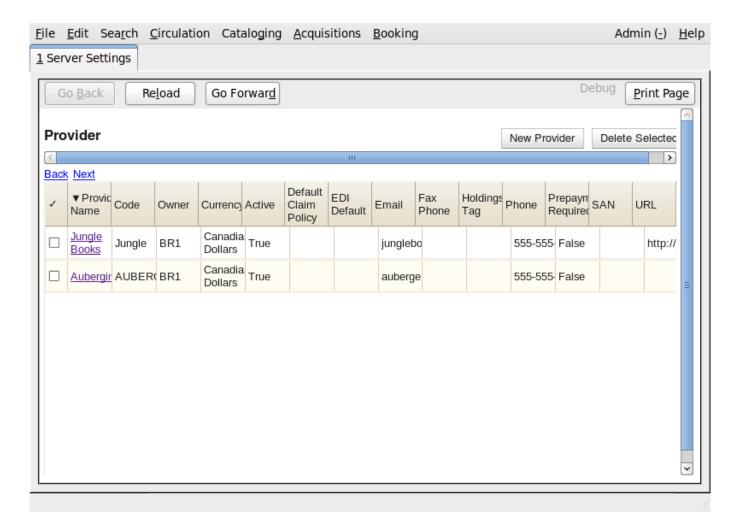
45 Acquisitions - Funding sources



46 Acquisitions - Funds



47 Acquisitions - Providers



48 Acquisitions - Ordering

- There are a number of ways of ordering in Evergreen:
 - Manually creating selection lists and invoices
 - Generating an EDI ORDERS message (the provider's ORDRSP can be used to update price and status information)
 - Using the provider's selection interface and loading their MARC order records
- EDI has been tested so far with:
 - Baker & Taylor
 - Brodart
 - Midwest Tapes
 - Ingram
- Documentation on how to use most of the advanced features in acquisitions is now available

49 Integration

- Z39.50 client for copy cataloguing
- SRU and Z39.50 server interfaces for external clients
- SIP server support for self-checkout and authentication
- OpenURL support:
 - Basic SFX target parser
 - Cached SFX lookups for electronic resource display in search results (post-2.0 but available now)
- Missing: ability to delegate authentication to an external service (LDAP, OpenID, Shibboleth, etc)

50 Documentation

- Team co-led by Robert Soulliere at Mohawk College has produced a solid draft for 1.6.0
 - Full HTML and PDF versions available
- Staff client supports separate help page for each staff client interface
- In progress:
 - 2.0 documentation
 - Actual help content for staf client

51 Independence and governance

- Development team features a more diverse mix of active committers:
 - Currently 4/9 from outside of Equinox (arguably 2/7)
- Increasing quantity of patches contributed by, and bugs opened and answered by, the community
- Community has self-organized into a number of ad-hoc teams / committees:
 - Developer team
 - Communications / Web team
 - Documentation team
 - Reports committee
 - Conference committee
- Governance committee was struck at the 2010 Evergreen Conference
 - Currently working on forming a fiscal sponsorship agreement with the Software Freedom Conservancy
 - Has also held healthy debates about how the governance committee should renew itself, what membership means, etc

52 Upgrade to 2.x: schedule

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- Preference is to discuss first and get it right once across most or all libraries
- · Channels:
 - Many-to-many: Conifer discussion list
 - Many-to-many (specialized): Circulation / Cataloguing / Public interface groups
 - One-to-many: Conifer tickets
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 - * Perfectly appropriate for SYSTEM IS DOWN!

54 Testing - Circulation

- Rules calculate fines correctly for most common categories
- Scheduled reports continue to provide accurate (or more accurate) information
- Reminder / overdue notices generated appropriately for all languages
- Item history / patron history
- · Fine payments
- Fields that we have hidden locally (date of birth, internet filtering) should stay hidden
- New: Set due time as well as due date
- New: Ensure Renew items interface works correctly
- New: Adopt bookings / reservations at some locations?

55 Testing - Cataloguing

- Located URIs for electronic resources
 - Ingest multiple URIs successfully
 - Remove URIs and reingest to enable deleting a record
- Spine labels
 - Printing still works

- New Set per-library formatting defaults
- New Prefixes / suffixes by shelving location
- · Call numbers
 - New Default to LC or Dewey on a per-library basis
 - New Improved call number sorting
- Serials
 - Raw MFHD approach still works
 - New User-friendly predictions and check-ins
- New Authorities management and use

56 Testing - Public interface

- Display URI / call number / location / availability in search results
- · SFX lookups
- Local branding in skins
- French / English interfaces
- · Zotero support
- Keyword / title / author / subject / series searches (including phrases)
- New Advanced search options
 - Boolean OR
 - Wildcard * truncation operator
 - Identifier indices

57 Testing - System integration

- · RACER integration
 - Accurate ISSN / ISBN search via Z39.50
- Self-check machines
 - Supports Unicode characters in patron names / item metadata

58 Summer projects

- Automate synchronization of Laurentian user information
 - Depends heavily upon Information Technology Services, the gatekeepers to this information
 - We have worked out a technical path to synchronize user accounts, including name, email address, contact information, password, program and enrolment status
- In-database circulation:

- First, adopt it at time of upgrade (converting existing scripted rules to in-database logic)
- Second, enable local administrators to adjust their rules according to local requirements
- "Syrup" reserves:
 - Continue to encourage faculty to link to electronic resources from Desire2Learn
 - If time allows, set up a limited Syrup instance for Laurentian to support physical resources
- Acquisitions:
 - No urgent need at J.N. Desmarais to adopt Evergreen acquisitions
 - Could begin by loading last few years of acquisitions history, then load current year one month at a time until cut over?
- New pure HTML catalogue (speed and stability)
 - Some significant differences in applying local customizations
- Discovery
 - Contribute on an as-needed basis to Windsor's "single search" effort for searching all electronic and print resources from one search box